

Quality Policy

Through the Quality Policy it is intended to emphasize the company's will to transpose, achieve and maintain compliance with applicable mandatory regulations.

The main objectives that the Top Management sets itself with the implementation of the Management System are declined in 6 mutually integrated areas identified below:

CUSTOMER PARTNERSHIP

- Achieve complete customer satisfaction with maximum efficiency and flexibility.
- Promote, through continuous contacts, the improvement of the interface relationship with the market through building a network of Worldwide partnerships, offering in more and more sectors, a complete engineering service, for the entire life cycle of each plant.
- To offer Clients products and services with high technological content that are always innovative, commensurate with Customers' own requirements and potential.
- Manage dissimilarities on projects and assume a proactive attitude, oriented toward problem solving and continuous process improvement.

SUPPLIER PARTNERSHIPS

- Systematically develop a qualified supply chain that is constantly aligned with the business principles and the changing demands of the market (and in particular of Customers).
- Develop supply relationships with maximum efficiency and flexibility with a view to the achievement of common satisfaction.
- Identify with partners new technological solutions that match the innovations pursued by the Company.

INNOVATION

- Providing the Client with the best available solutions that are increasingly innovative and cutting-edge.
- Invest in cutting-edge tools and technologies.
- Increase the technical/organizational culture of staff with constant updating of the knowledge and work tools in step with the technological developments available on the market.

QUALITY

- Promote an organizational and working method based on the diffusion of the System of Quality Management at all levels with a clear and unambiguous allocation of responsibilities of managing job orders and controlling their management in relation to the time and cost planned.

- Establish organizational awareness and an unambiguous method of working in order to operate with a view to goal achievement and continuous improvement.
- Share information in a timely manner, for the effective and efficient performance of activities.

SUSTAINABILITY

- Promote the concept of Sustainability both within and outside our organization and particularly within the scope of the services we deliver to the Client.
- Promote and pursue purposes of common benefit in a responsible, sustainable and transparently to generate positive impacts on the environment, people and the community.
- Obtain B Corp. Certification.

HEALTH AND SAFETY

- Plan strategies to prevent and protect the Health and Safety of workers, with application of the best available technologies, pursuing the objectives of EU regulations and national regulations and the principles of sustainable development.
- Involve and empower all staff, with information and training actions on the lines guidelines of the Quality Policy and Workers' Health and Safety by ensuring a constant promotion of cooperative relations and dialogue with customers and suppliers.
- Promptly plan all necessary interventions and control activities to eliminate the risk factors for workers' health and safety.

The Quality Policy enables the identification of precise objectives, necessary for the pursuit of continuous improvement of management systems. These objectives, together with the indicators that permit their measurement, will be defined from time to time by Management at Management Systems Review Meetings.

The objectives, through controlled documents, are communicated to all those who ensure their persecution in the most appropriate manner in relation to the type of objective itself.

During the Review Meetings, the timeliness of the Quality Policy will also be checked so that the objectives decided upon are consistent with the goals of the Organization.

Florence, 06/02/2023
The Management:
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